

NEWS RELEASE

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REF: DMH

DATE: 4th March 2009



PRAISE FOR DOUGLAS MACMILLAN HOSPICE

The Healthcare Commission inspects & assesses the standard of care at the Hospice on an annual basis. Due to the report given last year ,the Hospice was deemed as low risk ,& we were informed that the Hospice would not be subject to an announced inspection.

However ,the Commission must spot check 10% of those organizations graded as low risk. This year , Douglas Macmillan Hospice was selected for an unannounced spot inspection. It is designed to reassure the Healthcare Commission that the grading of the Hospice as low risk ,is in fact,correct.

The inspection took place at the beginning of February 2009.

The assessments are grouped under the following headings ;

Does the establishment provide treatment & care safely ?

Is the best possible treatment available ?

Is the establishment run well ?

Does the establishment put the patient first ?

Is the establishment well designed & maintained ?

In all of the various standards that were inspected within the 5 sections above ,there were no recommendations to improve the service .

Michelle Roberts , Chief Executive of Douglas Macmillan Hospice said ;

“ We are delighted to have received such a glowing report from the Healthcare Commission . All the standards were deemed to be of the highest standard ,with no recommendations to improve the service . Our aim is to continue this standard of care for the people of North Staffordshire & surrounding area for many years to come . The Hospice needs to raise £7 million each year to maintain the service we currently provide. “

NOTES TO EDITORS

1. Douglas Macmillan Hospice provides specialist palliative care for adults across North Staffordshire who face cancer and other life-limiting illnesses.
2. Care is provided at the Hospice and in people’s homes across the community.
3. The Hospice is independent (it receives no funding from any national charity) and has no association with any organization bearing the same or a similar name.
4. We need to raise over £7 million each year to help and care for around 1,650 patients each year.

For quotes and comments on behalf of the Hospice, contact in the first instance should be made through Karen Rose, Director of Fundraising on 01782 344302.